

Dear San Diego Unified Families,

As we transition to full distance learning, we recognize that some families will need support. We are committed to having a distance learning program that is accessible to all San Diego Unified students. We will be issuing Chromebook laptops for students that need them for their use for the remainder of the school year. We are also offering assistance to families that do not have internet access.

Recommended Internet Option for Families that Reside in the Cox Service Area

Cox is committed to supporting distance learning for SDUSD students. Qualifying families that enroll for services before May 15th will receive FREE Connect2Compete internet service until July 15th. The Connect2Compete program is offering no term commitment, no deposit, no installation fee and increased internet download speeds from 25 to 50 Mbps. You may not be a current Cox Internet customer. You must live within the Cox Service Area. To check service eligibility, [click here](#). Qualifying families have been preapproved for quick processing and installation. Enroll at www.cox.com/c2c.

Other free or discounted internet services available throughout San Diego County:

- **Charter Communication / Spectrum** is offering free broadband and Wi-Fi access for 60 days to households with K-12 students who do not already have a Spectrum broadband subscription. Installation fees will be waived for new student households. To enroll, please call 844-488-8395. Free if Eligible.
- **Verizon** is tripling the data allowances for students participating in the Verizon Innovative Learning Schools (VILS) program. No action on the part of participating students to take advantage of this benefit. Learn more by calling 800-837-4966.
- **AT&T** is temporarily lifting data caps, allowing existing customers to communicate with one another without concern for overages. Visit ATT.com to learn more or call 866-861-6075. \$10 per month (plus taxes)
- **T-Mobile** for the next 60 days is lifting data caps and giving an additional 20GB of mobile hotspot service to existing customers. To learn more visit T-Mobile.com or call 800-866-2453. \$15 per month (plus taxes)
- **Sprint** for the next 60 days is lifting data caps and will soon allow users with hotspot-capable handsets to utilize 20GB of hotspot service, if hotspot service is not already subscribed to. To learn more visit Sprint.com or call 888-211-4727.

Mobile Hotspots: We have partnered with AT&T to provide mobile hotspots to families that are unable to sign up for free or discounted service internet. There is a very limited supply. To apply for a hotspot please call (619) 260-2460, press option 1 for English or option 2 for Spanish.

Need assistance?

The Family Support Line is available to assist parents with signing up for the Cox Connect2Compete program or apply for a Hotspot. We encourage you to call us at (619) 260-2460, press option 1 for English or option 2 for Spanish. We are committed to helping students get connected!